

Dear Valued Customer

25 March 2020

**Survival Solutions Update: The Importance of the Consistent Continuation
of Maintenance of Your Fire Protection Systems During COVID-19 Restrictions**

The Essential Safety Measures of your building form part of its ongoing upkeep and maintenance. New South Wales building owners are required by law to perform ongoing fire protection services, upkeep and maintenance of these Assets, such as your extinguishers, exit/emergency lighting, fire detection panels, fire hose reels, hydrants etc.

Prime Minister Scott Morrison and the National Cabinet have emphasized the requirement for **essential services inspection and maintenance to continue**. Therefore, both construction site work and fire protection service work were excluded from the new restrictions.

Whether your building is occupied or not, failure to service and maintain the building's fire protection systems, creates a higher risk of a fire event occurring in that building. Where an unoccupied building is not maintained and in the event of fire, not only is the building at greater risk of more damage or even complete destruction, but building occupants in the vicinity of the fire, as well as fire fighters attending the fire event, are all at greater risk of injury or even death by fire.

The service and maintenance of your fire protection systems must continue across the community despite the lockouts and closures under the Government's COVID-19 restrictions. Legislated penalties may be enforced where fire protection system inspection, testing and maintenance work is not performed in accordance with the applicable law.

With regards to your building's Insurance, there are also potential implications where a building is damaged or destroyed by fire because the required servicing and maintenance was not being carried out. Survival Solutions Fire Protection Services wish to work as closely as ever with building owners and managers to ensure that your building asset and your people remain protected from fire.

Survival Solutions has been keeping our Clients up to date with matters of social distancing, hygiene and workplace response so as to enhance their safe service delivery to clients.

Please contact us for further assistance.

Yours sincerely,



Jeff Terry
Managing Director